

Quick Reference Guide

Promethean ActivBoard FAQ's

Why is there no image on the board?

- x Check to make sure that all cables are securely fastened to the computer or docking station and to the cable box located behind and below your board.
- x Make sure the button pressed on the box matches the cable connection to the computer. Unplug and reconnect all cables including VGA and USB.
- x If all the cables are connected securely, press and hold the Windows icon button and press the letter P. From the pop up, choose Duplicate.
- x Using the buttons on the remote, select Video and Computer to force the projector to search for an active source.

**** NOTE:** Is the green light on your projector illuminated?
You must use the remote to turn on your projector

Why is there a blue screen stating “No Signal” and counting down from 5 minutes or a message on the board that says “Hardware not Detected”?

- x Check the VGA and USB cables on the docking station or computer. Make sure the cables are securely fastened.

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